



A Division of Xplornet Communications Inc.

Greetings!

In May of this year we shared the exciting news that Xplornet Communications Inc. acquired the fixed wireless Internet assets of No Limits Solutions Inc. This is further notice that, effective Tuesday, October 23, 2018, at 10:00 PM CDT, the access and use of your No Limits and Granite email mailbox will be changing and will be managed by Xplornet's Netset Communications division.

Why we're making this change.

Through Xplornet's acquisition of the fixed wireless Internet assets of No Limits, the email domains and servers: @nlis.ca and @granite.mb.ca, were purchased. On October 23rd, we will be transitioning you to your new email server.

What does this mean for you?

We have a process in place for the transfer of your current email address to the new email host. Our Netset Customer Care team will be available for support during this period to ensure the transition is a simple and seamless process. Please note:

- Continue using your existing No Limits or Granite email address as normal until 10:00 PM CDT on October 23, 2018. There is no action required on your part at this time.
- Any messages currently stored in your mailbox as of October 23, 2018 will automatically be moved to the new Netset server.
- Contacts, calendars, signatures, tasks and notes will **NOT** transition to the new service, so we encourage you to back up the data to ensure you have access to it after October 23. Detailed instructions to migrate your webmail contacts will be provided in our [FAQs](#).

The new email service will provide you with many great features, including:

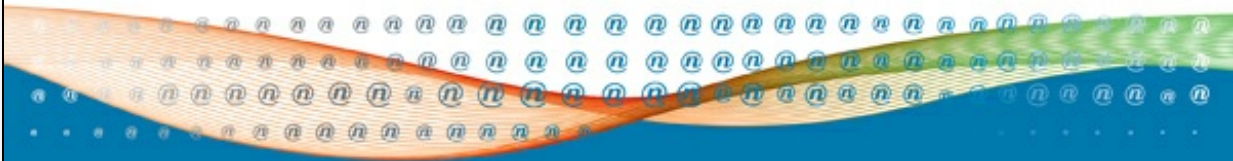
- A large mailbox: enjoy the flexibility of 10GB of storage
- A new Webmail interface, which includes features like:
Contacts and calendar that can be synced to a mobile device
Cloud storage for files
RSS feed
- A reliable and secure email service that has been operating for 10 years
- Your email service is fully supported and our Customer Care agents are available to help you 24 hours a day, 7 days a week, 365 days a year.

Watch your inbox for more information and FAQs as we approach the email service transition date on October 23, 2018. Should you have any questions or if you need help with your Netset services, we are always available by email at emailsupport@netset1.ca or by phone at 877.638.7381.

We're happy to have you as part of the Netset family! We look forward to continuing to connect you to what matters.

Sincerely,

The Netset Team



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